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| |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | | **Course Name** | | **Code** | **Semester** | **T+U** | **Credit** | **ECTS** | | **Quality Management Systems** | |  | 2 | 2+0 | 2 | 3 | | Prerequisite Courses |  | | | | | | | Language of the Course | Turkish | | | | | | | Type of Course | Field Elective | | | | | | | Course Coordinator |  | | | | | | | Instructor |  | | | | | | | Course Assistants |  | | | | | | | The aim of lesson | In this course, students; It is aimed to create an infrastructure by giving information about the concept of quality, quality management systems and quality standards. | | | | | | | Course Learning Outcomes | This lesson finally student ;  1. Quality concept and processes about information owner happens .  2. Standardization and Total Quality Management elements of learns .  3. Businesses in terms of quality of the standards the importance of understands .  4. Recognizes the features of quality management systems. | | | | | | | Course Content | Quality concept , TSE and standardization , total quality management and total quality of the administration elements , quality Administration systems , quality standards , quality control , quality systems quality systems , process Administration system , source Administration system of excellence model , benchmarking , quality control circles . | | | | | | | **Weeks** | **Topics** | | | | | | | 1 | Quality concept | | | | | | | 2 | TSE and Standardization | | | | | | | 3 | Total Quality Management and Total Quality of management Elements of | | | | | | | 4 | Quality Management Systems | | | | | | | 5 | Quality standards | | | | | | | 6 | Quality standards | | | | | | | 7 | Quality control | | | | | | | 8 | Quality Systems | | | | | | | 9 | Quality Systems | | | | | | | 10 | Period Management system | | | | | | | 11 | Source Management system | | | | | | | 12 | Excellence model | | | | | | | 13 | Benchmarking \_ | | | | | | | 14 | Quality Control circles | | | | | |  |  | | --- | | **General Competencies** | | from students this your lesson mother their subjects their understanding and fields with in applications their use expected . | | **resources** | | Tekin, M. (2007). *Total quality management in the information age* , Konya: Selcuk University FEAS Book Sales Office.  Tuna, M. and Guler, I. (2012). *Quality management systems,* Ankara: Detay Publishing.  Small, O. (2011). *Quality management and quality assurance systems* , Ankara: Seçkin Yayıncılık. | | **Evaluation System** | | It is stated in the syllabus at the beginning of the semester. |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | **WITH PROGRAM LEARNING OUTCOMES**  **COURSE LEARNING OUTCOMES RELATIONSHIP TABLE** | | | | | | | | | | | | | | | | |  | **PO1** | | **PO2** | **PO3** | | **PO4** | **PO5** | | **PO6** | **PO7** | | **PO8** | **PO9** | | **PO10** | | **LO1** | - | | - | 1 | | - | - | | 5 | - | | 1 | 1 | | 2 | | **LO2** | - | | - | 1 | | - | - | | 5 | - | | 1 | 1 | | 2 | | **LO3** | - | | - | 1 | | - | - | | 5 | - | | 1 | 1 | | 2 | | **LO4** | - | | - | **1** | | - | - | | 5 | - | | **1** | **1** | | 2 | | **REVENGE: Learning Outputs OP: Program Outputs** | | | | | | | | | | | | | | | | | **Contribution**  **level** | | **1 Very Low** | | | **2 Low** | | | **3 Medium** | | | **4 High** | | | **5 Very High** | |   Relation of Program Outcomes and Related Course   |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | **lesson** | **PO1** | **PO2** | **PO3** | **PO4** | **PO5** | **PO6** | **PO7** | **PO8** | **PO9** | **PO10** | | **Quality Management Systems** | - | - | 1 | - | - | 5 | - | 1 | 1 | 2 | |