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| **Course Name** | **Code** | **Semester** | **T+U** | **Credit** | **ECTS** |
| **Quality Management Systems** |  | 2 | 2+0 | 2 | 3 |
| Prerequisite Courses |  |
| Language of the Course | Turkish |
| Type of Course | Field Elective |
| Course Coordinator |   |
| Instructor |  |
| Course Assistants |  |
| The aim of lesson | In this course, students; It is aimed to create an infrastructure by giving information about the concept of quality, quality management systems and quality standards. |
| Course Learning Outcomes | This lesson finally student ;1. Quality concept and processes about information owner happens .2. Standardization and Total Quality Management elements of learns .3. Businesses in terms of quality of the standards the importance of understands .4. Recognizes the features of quality management systems. |
| Course Content | Quality concept , TSE and standardization , total quality management and total quality of the administration elements , quality Administration systems , quality standards , quality control , quality systems quality systems , process Administration system , source Administration system of excellence model , benchmarking , quality control circles . |
| **Weeks** | **Topics** |
| 1 | Quality concept |
| 2 | TSE and Standardization |
| 3 | Total Quality Management and Total Quality of management Elements of |
| 4 | Quality Management Systems |
| 5 | Quality standards |
| 6 | Quality standards |
| 7 | Quality control |
| 8 | Quality Systems |
| 9 | Quality Systems |
| 10 | Period Management system |
| 11 |  Source Management system |
| 12 | Excellence model |
| 13 | Benchmarking \_ |
| 14 | Quality Control circles |

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| **General Competencies** |
| from students this your lesson mother their subjects their understanding and fields with in applications their use expected . |
| **resources** |
| Tekin, M. (2007). *Total quality management in the information age* , Konya: Selcuk University FEAS Book Sales Office.Tuna, M. and Guler, I. (2012). *Quality management systems,* Ankara: Detay Publishing.Small, O. (2011). *Quality management and quality assurance systems* , Ankara: Seçkin Yayıncılık. |
| **Evaluation System** |
| It is stated in the syllabus at the beginning of the semester. |

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| **WITH PROGRAM LEARNING OUTCOMES****COURSE LEARNING OUTCOMES RELATIONSHIP TABLE** |
|  | **PO1** | **PO2** | **PO3** | **PO4** | **PO5** | **PO6** | **PO7** | **PO8** | **PO9** | **PO10** |
| **LO1** | - | - | 1 | - | - | 5 | - | 1 | 1 | 2 |
| **LO2** | - | - | 1 | - | - | 5 | - | 1 | 1 | 2 |
| **LO3** | - | - | 1 | - | - | 5 | - | 1 | 1 | 2 |
| **LO4** | - | - | **1** | - | - | 5 | - | **1** | **1** | 2 |
| **REVENGE: Learning Outputs OP: Program Outputs** |
| **Contribution****level** | **1 Very Low** | **2 Low** | **3 Medium** | **4 High** | **5 Very High** |

Relation of Program Outcomes and Related Course

|  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **lesson** | **PO1** | **PO2** | **PO3** | **PO4** | **PO5** | **PO6** | **PO7** | **PO8** | **PO9** | **PO10** |
| **Quality Management Systems** | - | - | 1 | - | - | 5 | - | 1 | 1 | 2 |

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