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| **Course Name** | **Code** | **Semester** | **T+U** | **Credit** | **ECTS** |
| **Housekeeping** |  | one | 2+0 | 2 | 3 |
| Prerequisite Courses |  |
| Language of the Course | Turkish |
| Type of Course | Compulsory |
| Course Coordinator |   |
| Instructor |  |
| Course Assistants |  |
| The aim of lesson | To ensure that the services provided by the Housekeeping Department are understood for the guests and accommodation establishments. |
| Course Learning Outcomes |  At the end of this course, the student;1. In the Housekeeping Department, it cleans the guest rooms, makes the beds, cleans the bathrooms, sweeps the floors and removes dust.2. The housekeeping department understands the do not disturb procedure, vip room cleaning.3. Understands the cleaning of the patient room, cleaning the room for the disabled guest, child care in the Housekeeping Department.4. Learns polishing, wall cleaning and pest control5. In the Housekeeping Department, he learns hygiene, personal hygiene, water hygiene, and hygiene in the areas of guests and staff.6. Performs laundry operations. |
| Course Content | Activities carried out in the Housekeeping Department |
| **Weeks** | **Topics** |
| one | Definition and Organization of Housekeeping Department |
| 2 | Human Resources in the Housekeeping Department |
| 3 | Planning in the Housekeeping Department |
| 4 | Information Flow in Housekeeping Department |
| 5 | Control in Housekeeping Department |
| 6 | Budgeting and Decoration in Housekeeping Department |
| 7 | Hygiene and Safety in Housekeeping Department |
| 8 | Tools and Equipment Used, Materials, Room Types |
| 9 | Types of Cleaning and Room Cleaning |
| 10 | Bathroom Cleaning and General Cleaning |
| 11th | Floor Trolley and Floor Office |
| 12 | Laundry, Washing |
| 13 | Laundry, Dry Cleaning, Ironing |
| 14 | Example budget |

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| **General Competencies** |
| Students are expected to understand the main topics of this course and use it in their fields and applications. |
| **resources** |

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| Çiçek, D., (2019), Housekeeping Applications Handbook, Ankara, Detay Publishing |
| **Evaluation System** |
| It is stated in the syllabus at the beginning of the semester. |

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| **WITH PROGRAM LEARNING OUTCOMES****COURSE LEARNING OUTCOMES RELATIONSHIP TABLE** |
|  | **PO1** | **PO2** | **PO3** | **PO4** | **PO5** | **PO6** | **PO7** | **PO8** | **PO9** | **PO10** | **PO11** |
| **LO1** | 4 | 3 | 4 | 4 | 4 | 4 | 3 | 4 | 3 | 2 | 2 |
| **LO2** | 4 | 3 | 3 | 4 | 3 | 3 | 3 | 3 | 3 | 2 | 2 |
| **LO3** | 4 | 3 | 4 | 3 | 3 | 3 | 3 | 3 | 3 | one | one |
| **LO4** | 4 | 4 | 4 | 3 | 4 | 3 | 2 | 3 | 3 | 2 | 2 |
| **LO5** | 4 | 3 | 4 | 4 | 4 | 3 | 3 | 3 | 3 | 2 | 2 |
| **LO6** | 4 | 3 | 3 | 4 | 4 | 2 | 2 | 3 | 3 | one | one |
| **REVENGE: Learning Outputs OP: Program Outputs** |
| **Contribution****level** | **1 Very Low** | **2 Low** | **3 Medium** | **4 High** | **5 Very High** |

Relation of Program Outcomes and Related Course

|  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **lesson** | **PO1** | **PO2** | **PO3** | **PO4** | **PO5** | **PO6** | **PO7** | **PO8** | **PO9** | **PO10** | **PO11** |
| Housekeeping | 4 | 3 | 4 | 4 | 4 | 3 | 3 | 3 | 3 | 2 | 2 |

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