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| |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | | **Dersin Adı** | | **Kodu** | **Yarıyıl** | **T+U** | **Kredi** | **AKTS** | | **Etkili İletişim Becerileri** | |  | 1 | 2+0 | 2 | 3 | | Ön koşul Dersler |  | | | | | | | Dersin Dili | Türkçe | | | | | | | Dersin Türü | Alan Seçmeli | | | | | | | Dersin Koordinatörü |  | | | | | | | Dersi Veren |  | | | | | | | Dersin Yardımcıları |  | | | | | | | Dersin Amacı | Öğrencinin, öğrenme ve öğretim teknikleri konusunda bilgi ve beceri sahibi olmasıdır. | | | | | | | Dersin Öğrenme Çıktıları | Bu dersin sonunda öğrenci;  1-İletişim kavramınını ve sürecini öğrenir.  2-Etkili iletişimi öğrenir.  3-İletşim becerilerini öğrenir. | | | | | | | Dersin İçeriği | İletişim kavramı ve süreci, etkili iletişim kavramı ve süreci, etkili iletişimin önündeki engeller, dinleme becerisi, empati becerisi ve empatik iletişim, tumlar ve sosyal etkiler, ikna edici iletişim,  etkili iletişim ve duygusal zeka, sözsüz iletişim becerileri, beden dili/kinezik, kişsel alan kullanımı/proksemi ve mekan kullanımı, dokunma yoluyla iletişim/haptik, göz teması ve kroksemi, göz teması ve kroksemi | | | | | | | **Haftalar** | **Konular** | | | | | | | 1 | İletişim Kavramı ve Süreci | | | | | | | 2 | Etkili Iletişim Kavramı ve Süreci | | | | | | | 3 | Etkili Iletişimin Önündeki Engeller | | | | | | | 4 | Dinleme Becerisi | | | | | | | 5 | Empati Becerisi ve Empatik Iletişim | | | | | | | 6 | Tumlar ve Sosyal Etkiler | | | | | | | 7 | İkna Edici Iletişim | | | | | | | 8 | Etkili Iletişim ve Duygusal Zeka | | | | | | | 9 | Sözsüz Iletişim Becerileri | | | | | | | 10 | Beden Dili/Kinezik | | | | | | | 11 | Kişsel Alan Kullanımı/Proksemi ve Mekan Kullanımı | | | | | | | 12 | Dokunma Yoluyla Iletişim/Haptik | | | | | | | 13 | Göz Teması ve Kroksemi | | | | | | | 14 | Sosyal Yaşamda Davranış Kuralları, Görgü ve Nezaket | | | | | |  |  | | --- | | **Genel Yeterlilikler** | | Öğrencilerden bu dersin ana konularını anlamaları ve alanları ile uygulamalarında kullanmaları beklenir. | | **Kaynaklar** | | Etkili Iletişim Becerileri, Istanbul Üniversitesi Açik Ve Uzaktan Eğitim Fakültesi, Ortak Ders Bölüm Yazarları  Sezer N. *(1.,2.,3.,4.,5.,8.,9.,10.,11.,12.,13. Ve 14. Bölüm)* Karadoğan Doruk S.E. *(6. Ve 7. Bölüm)* | | **Değerlendirme Sistemi** | | Dönem başında ders izlencelerinde belirtilir. |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | |  | | **PROGRAM ÖĞRENME ÇIKTILARI İLE**  **DERS ÖĞRENİM ÇIKTILARI İLİŞKİSİ TABLOSU** | | | | | | | | | | | | | | | | | |  | **PÇ1** | | **PÇ2** | | **PÇ3** | **PÇ4** | | **PÇ5** | **PÇ6** | | **PÇ7** | **PÇ8** | | **PÇ9** | **PÇ10** | | **PÇ11** | **PÇ12** | | **ÖÇ1** |  | |  | | 1 | 1 | |  |  | | 3 |  | |  |  | |  | 3 | | **ÖÇ2** |  | |  | | 1 | 3 | |  |  | | 3 |  | |  |  | |  | 3 | | **ÖÇ3** |  | |  | | 3 | 1 | |  |  | | 3 |  | |  |  | |  | 3 | |  | | **ÖÇ: Öğrenme Çıktıları PÇ: Program Çıktıları** | | | | | | | | | | | | | | | | | | **Katkı Düzeyi** | | | | **1 Çok Düşük** | | | **2 Düşük** | | | **3 Orta** | | | **4 Yüksek** | | | **5 Çok Yüksek** | | |   Program Çıktıları ve İlgili Dersin İlişkisi   |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | **Ders** | **PÇ1** | **PÇ2** | **PÇ3** | **PÇ4** | **PÇ5** | **PÇ6** | **PÇ7** | **PÇ8** | **PÇ9** | **PÇ10** | **PÇ11** | **PÇ12** | | Etkili İletişim Becerileri |  |  | 1 | 1 |  |  | 3 |  |  |  |  | 3 | |